

FOR IMMEDIATE RELEASE

Department of Vermont Health Access

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Vermont Health Connect Makes Improvements Affecting Small Businesses and their Employees

WINOOSKI, VT – Department of Vermont Health Access Commissioner Mark Larson today made the following statement about improvements to Vermont Health Connect that will affect Vermont small businesses and their employees.

“We recently installed an improvement to make Vermont Health Connect much easier to use for small businesses and their employees. Employees who were having trouble selecting health plans should now be able to do so without encountering errors. The fix was implemented overnight, and the initial feedback has been positive. We are closely monitoring the site to make any additional changes that may be necessary. Meanwhile, testing of the payment processing function continues and we will launch that functionality once we feel confident that it is ready for Vermonters to use.

“We also want to remind small businesses that this coming Monday, November 25, 2013, is the deadline for choosing whether to extend 2013 plans for up to three months or to instead elect one of the other options made available in October. All small businesses with current insurance plans have received notices regarding these choices. If a small employer does not choose any of the available options by the November 25th deadline, their business will be automatically enrolled in the Vermont Health Connect plan that most closely resembles their current coverage.

“The recent improvement to Vermont Health Connect is good news for small businesses and their employees. We encourage Vermont small businesses and their employees who were encountering errors to log back in to Vermont Health Connect. We appreciate Vermonters’ patience as we continue to make Vermont Health Connect better.

“Any questions regarding Vermont Health Connect, the available insurance plans, contingency options, or the November 25th deadline can be addressed to the small business customer support hotline at 1-855-499-9800 or Blue Cross Blue Shield at 1-800-255-4550 or MVP Health Care at 1-888-687-9872.”

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